



Management policy

In the new economic conditions, the current competition and the continuous increase of customer requirements and expectations, the prosperity and further validation of Marvik Trade EOOD, Ruse will depend exclusively on the preservation of its existing and new markets. This can only be done with continuous improvement and professionalism in our work to respond adequately and provide competitive and high quality services and products.

The management of the company is convinced of the need to build and implement a system for quality management, according to the requirements of the standard ISO 9001: 2015.

The quality policy is oriented towards research and satisfaction of the requirements and the expectations of stakeholders and the continuous improvement of the Management System of the quality in compliance with the legal and regulatory requirements for our activity through the implementation and certification of a Quality Management System according to ISO 9001: 2015. The company sets the following main goals in its management policy:

- maintaining and improving the conditions for conducting a customer-oriented marketing strategy and its specific requirements, based on the quality of the services offered by the company;
- maintaining and updating stakeholder-oriented policies;
- continuous improvement of the organization of work, implementation of active and engaged management, to ensure leadership and an internal environment to maintain consistent quality of the performed activities and services;
- management of activities and resources as processes, which will ensure the improvement of financial results;
- efficient management of interconnected processes through rational use of all opportunities, by ensuring continuous improvements in infrastructure and processes and by providing and maintaining a safe, healthy and hygienic working environment;
- meeting the needs and stimulating the creative activity of the manager and executive staff by assessing their knowledge and skills and ensuring appropriate training to maintain their qualification and link to the philosophy of the ISO series of standards 9000 for quality work, order, discipline and loyalty to the company;
- introduction of new methods of work to meet specific customer requirements and partners;
- applying a systematic approach to maintain the training and raising the qualification of employees;
- Making operational decisions based on facts to achieve a balance between parameters desired/possible;
- maintaining and continuously developing the leadership qualities of the Management
- maintaining a process of continuous improvement of the quality of the offered products, services-permanent goal of the management and the entire staff of the company;
- analyzing and evaluating data and information for making reasonable decisions;
- maintaining mutually beneficial relationships from services provided and performed by external suppliers and customers;
- effective management of health and safety risks, in accordance with current regulations documents;
- minimize the risks to staff and other stakeholders associated with the activity;
- continuous maintenance of adequate infrastructure protecting the life and health of employees;
- planning and continuous review of the working conditions with care for the health of the staff in the Organization;

With this DECLARATION we allow ourselves to express the conviction of the leadership of "Marvik Trade EOOD, Ruse and its personal commitment to provide the necessary financial and human resources, for empathy, honesty and creativity of all company staff at implementation, maintenance and improvement of the MANAGEMENT SYSTEM OF QUALITY according to ISO 9001: 2015.

Ruse, 20.06.2021

CEO: 
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